

Volenski, Dina

From: Helpdesk@stratti.com
Sent: Monday, June 17, 2019 10:52 AM
To: Volenski, Dina
Subject: New support Ticket #1260598/- Created

--REPLY above this line to respond--



Dina Volenski:

Your issue: **Email Search - Washington DC**, is in our system as **Ticket #1260598**.

We understand it is important and will get to work on it. If we have more information we can resolve your issue quicker! Please reply to this email with the following information:

1. **Error message & user.** Detailed error message with the issue and the name of the user.
2. **More details.** Details of what the user was doing at the time
3. **Screen shots.** Screen shots of your screen and/or error message.
4. **Screen name.** Name of the screen and tab where the issue occurred (e.g. Company screen/Activity tab)

Thank you in advance for your assistance and cooperation. Our goal is to provide you **world-class support**. We would appreciate any feedback on how we are doing.

The Stratti Support Team

Note: Some issues require us to access your database and/or server

Already submitted a service ticket and wondering what to do next?

You can check the status of your Service Ticket in your company [Support Portal](#).

Stratti Technology | 2080 Talbert Drive | Chico, CA 95928 | (530) 342-8999

Service Record #1260598
Summary: Email Search - Washington DC
Company: Town of Paradise
Contact: Dina Volenski
Phone: 530-872-6291 Ext: 102